

Accessibility for Ontarians with Disabilities Compliance Policy

PURPOSE:

UWOFA is committed to diversity, inclusion and accessibility for all persons with disabilities.

SCOPE:

This policy describes how the Association works with its employees as well as how it provides its programs, goods and services in a manner that respects the dignity, independence, integration and equal opportunity of persons with disabilities.

POLICY STATEMENTS:

Assistive devices

The Association permits persons with disabilities to use their personal assistive devices while on the Association's premises and while working with Association staff or volunteers.

Communication

The Association is committed to communicating with persons with disabilities in ways that take into account their disability.

Service animals and support persons

The Association encourages persons with disabilities to bring with them any service animals or support persons when visiting the Association offices, or working with Association staff or volunteers. Any reasonable costs of having the support person in attendance will be borne by the Association.

Notice of temporary disruption

The Association will notify persons with disabilities promptly in the event of a planned or unexpected disruption to services or facilities. This notice will be provided in accessible formats and posted in public areas.

Training of employees and volunteers

The Association will provide training to all of its employees and volunteers regarding the provisions and ways to ensure accessible programs, goods, services and workplace.

Training will occur on an ongoing basis and whenever changes are made to relevant policies, practices and procedures.

PROCEDURE:

To request accommodation or assistance for any program, good or service, contact the Association by phone or email.

Feedback process

The Association encourages feedback regarding how it provides programs, goods and services to persons with disabilities. This can be provided via the following methods:

Mail: UWOFA
1201 Western Road
Elborn College, room 2120
London, ON N6G 1H1

E-mail: uwofa@uwo.ca
Phone: 519-661-3016
Fax: 519-661-3946

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Modifications to this or other policies

The Association is committed to ensuring that its policies, practices and procedures are consistent with and promote the core principles of dignity, independence, integration and equal opportunity. Any policy that does not respect and promote the dignity and independence of persons with disabilities will be modified or removed.

Approved:

Board of Directors – May 17, 2016